

## **RULES & REGULATIONS: -**

### **Special Rules and Charges for Certain Customers, Pets and Baggage**

- WizzRide does not offer special fares for children or students, unaccompanied minors, etc,
- WizzRide bookings are not transferable. If someone other than the entitled customer attempts to travel, or to obtain a refund in connection therewith, WizzRide shall not be liable to the customer so entitled, if in good faith it provides carriage or makes a refund to said person
- Changes to a customer's name, the origin of travel, and/or the destination of travel are not permitted
- Changes to the date or time can be made to a customer's booking by contacting WizzRide's customer care facility/ WizzRide and completing the changes no later than 24 hours before the scheduled departure time
- Changes to the reservation will be done after a payment of Rs.100/- as re-scheduling fee.

### **Cancellations: -**

Cancellations to bookings may be made up to twenty-four (24) hours prior to the scheduled departure time for a fee of Rs.100 (WizzRide service fee) per person per trip. The balance of the original booking amount will be refunded. This fee is subject to change without notice.